

No. 39-09/2025-PD
Government of India
Ministry of Communications
Department of Posts
Parcel Directorate
Malcha Marg Post Office Complex,
Chanakyapuri, New Delhi – 110021

Dated: 31.07.2026

To:
All Heads of Circles
Addl DG, APS

Subject: Introduction India Post Last Mile and tariff revision of India Post Parcel & Speed Post Parcel– reg.

The parcel and logistics industry in India is undergoing rapid transformation, driven by sustained e-commerce growth, rising customer expectations for faster and reliable delivery, and large-scale digitisation of supply chains. Industry product portfolios are becoming increasingly standardised, differentiated, and customer-centric, supported by competitive, transparent, and service-level-linked pricing.

2. India Post, with its unparalleled reach, network depth, and trust across the country, is well positioned to evolve into a major national logistics backbone. In the Union Budget announcement, the Hon'ble Finance Minister stated that "*India Post will be transformed into a large logistics organisation.*" This mandate reinforces the need for the Department to redesign its product portfolio, adopt modern operational practices, and transition from a predominantly postal operator into a technology-enabled, competitive, and scalable logistics enterprise.

3. To fulfil this objective, a comprehensive study of the present parcel products and its tariff vis-à-vis market offerings was undertaken by a committee formed for the Department. Committee made various recommendations to review the tariff as well as discount structure and also have uniformity in the tariff structure of India Post Parcel as well as Speed Post Parcel. Committee also suggested to have differential pricing for the retail and bulk customers instead of driving a discount-based business to have better and effective revenue recovery. In order to meet the emerging demand of eCommerce market to provide specialised service for the parcels inducted at delivery post offices or parcel hubs of delivery offices, where parcels do not have to be transmitted in different delivery jurisdiction, committee made recommendation for introduction of a new service.

4. Recommendations of the committee were accepted by the Competent Authority as follows:

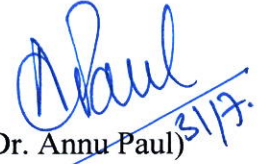
- a. **Introduction of last mile service:** India Post Parcel Last Mile is being introduced w.e.f. 01.08.2026 for the bulk or contractual customers looking for last mile delivery

only. Detailed service features along- with tariff structure for the same is given in **Annexure I.**

b. Rationalisation of the tariff structure: Existing tariff structure of India Post Parcel - retail was not distance linked. In order to have uniformity in tariff structure and aligning the same with market offerings, a new tariff structure for India Post Parcel and Speed Post Parcel is being introduced w.e.f. 01.08.2024. Revised tariff structure is given in **Annexure II.**

c. Rationalisation of Discount Structure: Since a different tariff structure, aligning with market offering, and making it more business centric is being introduced, it was inevitable to rationalise the discount structure as well. Accordingly, Competent Authority approved rationalisation of the discount structure. Revised discount structure to be implemented w.e.f. 01.08.2026 is given at **Annexure III.**

5. Above steps have been taken with a view to boost the parcel business of the Department. Accordingly, Circles are requested to cause to give wider publicity of above rates amongst target customers as well as existing customers and cause all action to grab more business and have more customers onboarded.
6. In order to give effect to above provisions, necessary amendments have been carried in Post Office Regulations, 2024 vide S.O. 4241 (E.) dated 31.07.2026 and published in Gazette of India vide gazette ID CG-DL-E-31072026-275011. A copy of the said gazette notification is also attached for information.



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Copy to:

1. Sr. PPS to Secretary (Posts)
2. Sr. PPS to Director General Postal Services
3. Sr. PPS/PPS/PS to the Members, Postal Service Board
4. CGM, CCS & RB and PLI Directorate
5. Sr. DDG (Vigilance) & CVO/Sr. DDG (PAF)
6. GM, CEPT- with request to modify the system software in tune with revised guidelines for both bulk and individual customers and release the same before due date of implementation.
7. Director, RAKNPA/ Director, PTCs.
8. All PMsG in regions.
9. All DDsG in Postal Directorate/ Secretary (PSB)
10. All PAOs.

India Post Parcel Last Mile:**A. Features**

- i. Parcel shall be booked at the office of delivery or at the identified parcel hub or parcel processing centre for delivery within the local jurisdiction of the said office.
- ii. These services shall be available to the bulk or corporate customers, who enter into agreement with the Department of Posts.
- iii. The maximum permissible weight shall be 5 kilograms.
- iv. Postage on the India post parcel last mile shall be charged on the basis of the volumetric weight or gross weight, whichever is higher
- v. The proof of delivery, insurance, cash on delivery and other value-added services shall be available for India Post Parcel Last Mile on payment of fee as applicable to the India Post Parcel.
- vi. The parcel shall be delivered at the given address, unless otherwise specified.
- vii. The provisions of compensation as specified in Table V of Schedule I relating to the India post parcel shall be *mutatis mutandis* applicable to this service.

B. Tariff:

India Post Parcel Last Mile		
Weight Slab	Tariff (in ₹)	
	Booked/ inducted at Delivery Office	Booked/ inducted at identified parcel hub or parcel processing centre
Upto 2000 grams	15	20
2001 – 5000 grams	22	35

Note.— Goods and Services Tax shall be levied as applicable.

Annexure II

Tariff:

India Post Parcel Retail				
	Tariff (in ₹)			
Weight Slab	Local	Within State	Zone / Metro	Other States
Upto 500 grams	28	65	70	72
501– 1000 grams	48	91	106	114
1001– 1500 grams	60	117	142	171
1501 – 2000 grams	87	160	198	239
2001 – 3000 grams	116	219	277	337
3001 – 4000 grams	145	268	344	420
4001 – 5000 grams	174	324	420	515
Every additional 1 kilogram	30	50	70	90

India Post Parcel Contractual				
	Tariff (in ₹)			
Weight Slab	Local	Within State	Zone / Metro	Other States
Upto 500 grams	27	31	34	35
501– 1000 grams	31	44	51	57
1001– 1500 grams	36	58	70	80
1501 – 2000 grams	45	80	100	115
2001 – 3000 grams	57	100	125	145
3001 – 4000 grams	69	120	150	175
4001 – 5000 grams	81	140	175	205
Every additional 1 kilogram	15	20	25	30

Note. — Goods and Services Tax shall be levied as applicable

Speed Post Parcel – Retail				
	Tariff (in ₹)			
Weight Slab	Local	Within State	Zone / Metro	Other States
Upto 500 grams	28	76	82	90
501– 1000 grams	48	101	137	143
1001– 1500 grams	60	130	182	228
1501 – 2000 grams	87	178	254	319
2001 – 3000 grams	116	243	355	450
3001 – 4000 grams	145	298	441	560
4001 – 5000 grams	174	361	539	686
Additional 1 kilogram	35	60	95	120

Speed Post Parcel – Contractual				
	Tariff (in ₹)			
Weight Slab	Local	Within State	Zone / Metro	Other States
Upto 500 grams	28	36	40	47
501– 1000 grams	31	49	65	71
1001– 1500 grams	36	64	110	150

1501 – 2000 grams	45	89	140	190
2001 – 3000 grams	57	111	190	250
3001 – 4000 grams	69	133	235	305
4001 – 5000 grams	81	156	275	350
Additional 1 kilogram	15	25	60	65

Note.— Goods and Services Tax shall be levied as applicable.

Annexure III

Discount Structure (India Post Parcel and Speed Post Parcel)

Monthly Revenue	Credit Facility	Advance Deposit Facility
₹50,000 – ₹5,00,000	5%	7%
₹5,00,001 – ₹25,00,000	7%	9%
₹25,00,001 – ₹1,00,00,000	10%	12%
₹1,00,00,001 – ₹5,00,00,000	12%	14%
₹5,00,00,001 and above	15%	17%